

ICAS Quality Policy

ICAS is committed to provision of quality Employee wellness programs in every aspect of our interaction with our customers.

We strive to give quality in all our services through technology and ethical behavior which is integral to our business.

We have developed Quality objectives in each of our business processes to help us deliver quality to our customers. Our focal point is the customer.

Through an effective quality management system, our teams are aware of what is expected of them in regards to delivering quality service to the customer.

We are committed to developing our staff through reward and job satisfaction.

We commit to: understanding the customer's requirements, developing appropriate solutions to meet those requirements to ensure quality at every stage.

It is our policy to comply with legal and regulatory requirements and to achieve continual improvement through the implementation of ISO 9001:2015

This policy will be reviewed during Management Review Meetings